



SEAPLANE TRANSFER POLICY

Trans Maldivian Airways (TMA) provides seaplane transfers to and from the TMA Terminal located at Velana International Airport (Male' International Airport). The flights are scheduled to coincide with the arrival and departure of international flights. The seaplane transfer time from the TMA Terminal to Komandoo Maldives is a scenic 40-minute flight.

Typically, upon arrival in the Maldives, after clearing immigration and customs, the guest will exit the customs area and enter the Arrivals Hall, proceed to the nearby TMA Seaplane Check-In Counter on the right-hand side. After seaplane check-in the guest is transferred by bus, from the International Arrival Terminal to the TMA Seaplane Lounge, around 10-minutes away. The guest will wait in the Komandoo lounge area for their scheduled seaplane transfer to Komandoo. The seaplane to Komandoo is normally scheduled to depart within one to two hours of all guests clearing immigration and customs.

In rare instances, such as international flight arrival delays or if a baggage claim form must be completed, the wait would usually be extended.

Guests arriving on an international flight which cannot connect to the last seaplane of the day to Komandoo (usually departs no later than about 16h00) may choose to overnight in nearby Male' at the Champa Central Hotel, or elsewhere. A hotel booking can be arranged by Komandoo team.

- Seaplanes only fly during daylight hours, between about 6h00 and 18h00.
- International airline policy requires passengers to check-in no later than 2 hours before flight time, therefore a guest can connect to international flights departing Velana International Airport only after 9h00.
- The last flight departure from Komandoo is at around 15h00.

The seaplane allowance for checked-in luggage is 20 kg while carry-on luggage is 5 kg per person, above which there will be an excess charge of US\$5.00 per kg. In extraordinary circumstances, luggage may be transported by a later flight (as per safety regulations and TMA policies & procedures).

In rare instances, due to circumstances beyond the control of TMA and/or Komandoo, such as unfavourable weather conditions, the seaplane may depart earlier or later than scheduled to/from Komandoo, (Kuredu) in which case, neither TMA nor Komandoo assume liability for any related expenses incurred by guests.

KOMANDOO AIRPORT LOUNGE (UPON ARRIVAL IN MALDIVES)

Our team will welcome you with a refreshing cold face towel, complimentary bottled water, soft drinks, tea or coffee and free Wi-Fi while you relax in air-conditioned comfort or al fresco on the deck until your flight departs. Located on the ground floor, TMA Terminal A.

KOMANDOO AIRPORT LOUNGE (UPON DEPARTURE FROM MALDIVES)

There is a US\$25 fee, per person, for use of the lounge including the above amenities, for departing guests. The lounge is open in the late afternoon so guests can relax in comfort until we transfer you in the TMA shuttle to the International Departure Terminal to check-in for your flight home. Guests may book the lounge before they arrive in the Maldives or while at Komandoo.

Winter 2019/2020 & Summer 2020 Revised 12/06/19