



TRANSFER POLICY

AIRPORT ARRIVAL INFORMATION

Upon arrival at Velana International Airport, guests will proceed to the **Arrivals Hall (Terminal 1)**, where our airport team will be available to assist with onward transfer arrangements to **Komandoo Island Resort & Spa**.

- Guests will be greeted by our dedicated CCR Airport Representative immediately outside the Arrival Hall exit (Terminal 1), holding resort signage.
- Our team will escort guests to the **Trans Maldivian Airways (TMA)** check-in counter (Gate 4) for seaplane check-in.
- Guests who prefer may proceed directly to the TMA counter at Gate 4.
- Should immediate assistance be required, representatives are also available at **CCR Counter #B9 (Terminal 2)** to provide guidance and support.

SEAPLANE TRANSFER POLICY

Trans Maldivian Airways (TMA) provides seaplane transfers to and from the TMA Terminal located at Velana International Airport (Male' International Airport). The scenic seaplane transfer from the TMA Terminal to Komandoo Island Resort & Spa takes 40 minutes.

- After seaplane check-in the guest is transferred by bus, from the International Arrival Terminal to the **Noovilu Seaplane Terminal**, around 10-minutes away.
- Guests may use the **MACL Vilu Business Lounge on complimentary basis on arrival to Maldives** while waiting for their scheduled seaplane transfer to Komandoo.
- The Villu Business Lounge is available for arrival/departure guests from/to Maldives for an additional fee.
- The seaplane to Komandoo is normally scheduled to depart within one to three hours of all guests clearing immigration and customs.

In rare instance e.g., international flight delays or extended baggage claim procedures), waiting times may be longer. Guests arriving on an international flight that cannot connect with the last seaplane of the day, which usually departs no later than **17:00hrs**; check -in closes at **16:30hrs** may choose to overnight at a city hotel or nearby resort.

- Seaplanes operate only during daylight hours between **06:00hrs –18:00hrs**.
- **Arrival transfers:** Available for international flights arriving in the Maldives between **06:00hrs and 16:00hrs**.
- **Departure transfers:** Available for international flights departing from the Maldives from **09:00hrs** onwards.

The seaplane allowance for checked-in luggage is **20kg** while carry-on luggage is **5kg** per person, above which there will be an excess charge of **USD 5.00** per kg, subject to **17% GST**. In exceptional circumstances, luggage may be transported on a later flight in accordance with safety regulations and TMA policies.

In rare instances, due to circumstances beyond the control of TMA and/or Komandoo, such as unfavorable weather conditions, the seaplane may depart earlier or later than scheduled to/from Komandoo, in which case, neither TMA nor Komandoo assume liability for any related expenses incurred by guests.



NEERI AIRPORT LOUNGE (UPON ARRIVAL IN MALDIVES)

Guest may purchase food and beverages and enjoy complimentary Wi-Fi while relaxing in air-conditioned comfort or al fresco on the deck until their flight departs.



VILU BUSINESS LOUNGE AT SEAPLANE TERMINAL

The lounge is available at **USD 45 per person** for a maximum of 3 hours and includes a self-service buffet.

- Snacks during normal operational hours and light meals after 18:00hrs.
- Internet access, newspapers and magazines, international TV channels, flight information, local telephone service, washrooms and family room.
- For International departing guests, the lounge opens in the late afternoon so guests can relax in comfortably until transfer via the TMA shuttle to the International Departure Terminal for flight check-in.
- Guests may book the lounge access prior to arrival in the Maldives or while staying at Komandoo.



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